

Infra Course Outline

Certified Developer



This comprehensive certification course covers a range of customization and integration for Infra. Completing this course and passing the accompanying exam enables you to customize Infra to a high level of proficiency.

What You Will Learn

- An understanding of the technical architecture in Infra
- How to troubleshoot problems
- Infra customization methodology
- How to complete standard and advanced customizations
- How to create and apply stored procedures
- Customize emails and create standard letters
- How to use Report Designer to create and edit reports
- Understand integration, including Web Services
- How to customize the Customer Portal
- How to use the Data Import Wizard to upload information into Infra



How You Will Benefit

Having successfully completed this course, students will be able to confidently customize their Infra system. Furthermore, they will have access to the Infra Certified Developer website.

Starting Skill Level:

It is recommended that students have a strong understanding of HTML, SQL and JavaScript, together with a working knowledge of VBA and stored procedures.

Length of Course: 5 days

Maximum Students: 6 students

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Course Topics

The following modules are designed to support the course objectives:

- Technical Architecture
- Problem Analysis
- Troubleshooting Tools
- Standard Customizations
- Advanced Customization Classification
- SQL Customizations
- JavaScript Customization
- Advanced HTML Modifications
- Multiple Custom Screens and Forms
- DB Control
- Browse Object
- API
- VB.NET Example
- Stored Procedures
- Email Administration
- Customizing Email Functionality
- Customizing Letters Functionality
- Report Designer Basics
- Views for Reporting
- Advanced Report Design
- Customer Portal Visual Customization
- References

Labs reinforce the information you have been taught. The labs for this course include:

- Modifying data structures using SCP Files
- Setting up a Diagnostic Trace
- Editing HTML pages
- Modifying SQL update and insert queries
- Modifying Java Script
- Advanced HTML modifications
- Using Screens and Forms
- DB Control & Browse Object
- Using the API
- Stored Procedures
- Email Templates
- Reporting
- Data Import Wizard demonstration